

Triad of Safety, Connection, and Trust



Safety, trust and connection are all part of creating an enabling environment for virtual conversations. Take time to note for yourself how you will build safety, connection and trust with, and amongst, your group/team members.

BUILDING SAFETY

| Item | Approach |
|--|----------|
| Clarify purpose of call, end results, and expectations | |
| Co-create Group/Team Agreements | |
| Roadmap | |
| All group members are heard | |
| Connecting with you as the leader of the call | |
| Connecting with others on the call | |
| Using language, word choice and approaches which are appropriate | |
| Providing materials in support | |
| Connecting learning and conversation to their environment | |

CREATING CONNECTION

| Item | Approach |
|------------------------|----------|
| Introductions | |
| Utilize breakouts | |
| Different approaches | |
| Leave enough time | |
| Peer Learning Partners | |
| Other | |

BUILDING TRUST

| Item | Approach |
|--|----------|
| Walk the Talk | |
| Be fair | |
| Provide clear communication | |
| Build on strengths | |
| Take ownership for what works and what doesn't | |
| Clarify expectations | |
| Connect people | |
| Confidentiality – a safe space to connect | |
| Clarify process – let people know what they can expect | |
| Set people up for success | |