# Triad of Safety, Connection, and Trust



Safety, trust and connection are all part of creating an enabling environment for virtual conversations. Take time to note for yourself how you will build safety, connection and trust with, and amongst, your group/team members.

### **BUILDING SAFETY**

Item	Approach
Clarify purpose of call, end results, and expectations	
Co-create Group/Team Agreements	
Roadmap	
All group members are heard	
Connecting with you as the leader of the call	
Connecting with others on the call	
Using language, word choice and approaches which	
are appropriate	
Providing materials in support	
Connecting learning and conversation to their	
environment	

#### **CREATING CONNECTION**

Item	Approach
Introductions	
Utilize breakouts	
Different approaches	
Leave enough time	
Peer Learning Partners	
Other	

## **BUILDING TRUST**

Item	Approach
Walk the Talk	
Be fair	
Provide clear communication	
Build on strengths	
Take ownership for what works and what doesn't	
Clarify expectations	
Connect people	
Confidentiality – a safe space to connect	
Clarify process – let people know what they can	
expect	
Set people up for success	

#### $\ensuremath{\mathbb{C}}$ 2017 – Effective Virtual Conversations – Jennifer Britton

Join our mailing list for the most up-to-date release news at bitly.com/virtualtalk. Follow Jenn at <sup>€</sup>? @jennbritton @teams365 <sup>¶</sup> EffectiveGroupCoaching <sup>™</sup> jenn.britton

#### GroupCoachingEssentials.com EffectiveVirtualConversations.com + PotentialsRealized.com

Upcoming programs include the Virtual Facilitation Essentials (offered quarterly) and the Virtual Facilitation Intensive (15 hours). Contact us at info@potentialsrealized.com or (416) 996-8326.